I. COMMUNITY/NEIGHBORHOOD PREVENTION, EARLY INTERVENTION SERVICES (services 1-23) Families with Children

Service 1: Community Services Information and Referral.

Population: Families with Children

Description: A central phone line or call center where community residents can find out about child welfare program services and benefits and the procedures for obtaining or using them. The call center helps people find other appropriate resources and sources of help. Examples include human service hotlines or 211 numbers. Child abuse hot lines are covered under item 24.

Quest A:	This servic avail	able			
	not a	vailable			
В:	Has the availability of the service changed in the past five years? More availableSame availability				
Quest A:		ortance of Service ice important to child safety a	nd permanency? (Check appro	priate boxes)	
		CHILD SAFETY	PERMANENCY	_	
		Child Welfare Families	Child Welfare Families		
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	Outside of county				
		within one hour			
		more than one he	our		
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C:	This servic	e is provided by (check all tha	at apply):		

County child welfare staff		
Other county HSD/51.42 staff		
Other county agencies		
Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	
•		

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	
Overall Comments (box):	

Service 2: Clothing Assistance and Household items Description: Assistance to families to help them secure needed clothing, for example, back-to school clothes, winter

coats and other household needs (blankets, dishes etc.).

Populat	t ion: Familie	s with Children		
Question A:	on #1: Availa This serviceavailanot av	able		
B:	More	ilability of the service change available available availability	ed in the past five years?	
Questio	on #2: Impo	rtance of Service		
A:	Is this servi	ce important to child safety a	nd permanency? (Check appro	opriate boxes)
		CHILD SAFETY	PERMANENCY	
		Child Welfare Families	Child Welfare Families	
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Questio	n #3· Acces	sibility of Service		
A:		ce accessible (check all that a	ipply):	
		lly (within county)		
	Outsi	de of county		
		within one hour		
		more than one h	our	
B:	Imme Clien Clien Clien	ce is accessible: ediate access (can provide wit t can access within 7-14 days t can access within 15-29 day t can access within 30-90 day t can access over 90 days/wa own	/S //S	
C:	Coun Other Other Purch Com	e is provided by (check all that ty child welfare staff county HSD/51.42 staff county agencies hase of service/contract staff munity providers (DCFS or other agency)	ıt apply):	

Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):_		
<u> </u>	 	

Service 3: Food Pantries

Descri	ption: Progra	ams that provide families wit	h food donations.			
Popula	ation: Familie	es with Children				
Questi A:	on #1: Availa This serviceavailanot av	ıble				
В:	More	ilability of the service chang available available availability	ed in the past five years?			
Questi A:		rtance of Service ce important to child safety a	and permanency? (Check appro	priate boxes)		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families			
Very I	mportant					
Moder	ately			1		
Import	ant					
Somew	vhat]		
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	portant					
Not Re	elevant			<u> </u>		
	ents:					
Questi A:		sibility of Service ce accessible (check all that a	opply):			
A.			appry).			
	Locally (within county)Outside of county					
		within one hourmore than one h				
В:	Imme Clien Clien Clien	ce is accessible: diate access (can provide with tean access within 7-14 days tean access within 15-29 days tean access within 30-90 days/wate can access over 90	s ys ys			
C:	Coun Other Other Purch	e is provided by (check all the ty child welfare staff county HSD/51.42 staff county agencies asse of service/contract staff munity providers (DCFS or other agency)	at apply):			

Other (specify)	Other (specify)	
-----------------	-----------------	--

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	
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Service 4: Housing Assistance (county and city). Description: Assistance in securing needed housing. This includes assistance in accessing

Description: Assistance in securing needed housing. This includes assistance in accessing publicly funded programs (mostly administered by the U.S. Department of Housing and Urban Development) designed to provide suitable homes for those unable to find or pay for them, including low-rent public housing, rent subsidies, home ownership assistance for low-income families, and home maintenance programs for low income people.

Popu	lation: Famili	es with Children				
Ques	tion #1: Avail	ability of Service				
A:	This service					
	avail					
	not a	vailable				
B:	Has the ava	nilability of the service change	ed in the past five years?			
		available				
		e availability				
		•				
Ques	tion #2: Impo	rtance of Service				
A:			and permanency? (Check approp	priate boxes)		
		CHILD SAFETY	PERMANENCY	7		
		Child Welfare Families	Child Welfare Families			
Very	Important					
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	mportant					
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Comr	nents:					
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Ques A:		ssibility of Service ice accessible (check all that a	annly);			
A:			appry):			
		Locally (within county)Outside of county				
	Outs	within one hour				
		more than one h	our			
B:		If this service is accessible:				
		Immediate access (can provide within 7 days)				
		Client can access within 7-14 daysClient can access within 15-29 days				
		Client can access within 30-90 days				
		Client can access within 50-70 daysClient can access over 90 days/wait list for services				
	Unkr	•	it list for services			
	CIIKI	·····				
C:	This service	e is provided by (check all tha	at apply):			
		County child welfare staff				
		Other county HSD/51.42 staff				
	Othe	r county agencies				

Purchase of service/contract staffCommunity providersState (DCFS or other agency)VolunteersOther (specify)		
Question #4: How is this service primarily funded utilized} and all secondary sources that apply)	l? (check ONE prim	nary source {highest p	ercentage of funds
	Primary Source	Secondary Source	
Community resource (no county funding)			
Fee for Service			
County funded			
Federal funded			
State allocation			
Insurance (including Medicaid)			

Private funding (foundation or individual grants)

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

verall Comments (box	c):	

Service 5: Homeless Shelters

Community providers State (DCFS or other agency)

Volunteers

Description: Programs that provide temporary housing services to assist homeless persons and their children. **Population:** Families with Children Question #1: Availability of Service This service is A: available not available B: Has the availability of the service changed in the past five years? More available Less available _Same availability **Question #2: Importance of Service** Is this service important to child safety and permanency? (Check appropriate boxes) **CHILD SAFETY PERMANENCY** Child Welfare Families Child Welfare Families Very Important Moderately Important Somewhat Important Not Important Not Relevant Comments: **Question #3: Accessibility of Service** A: Is this service accessible (check all that apply): Locally (within county) _Outside of county ____within one hour _more than one hour B: If this service is accessible: Immediate access (can provide within 7 days) Client can access within 7-14 days Client can access within 15-29 days Client can access within 30-90 days Client can access over 90 days/wait list for services Unknown C: This service is provided by (check all that apply): _County child welfare staff Other county HSD/51.42 staff _Other county agencies Purchase of service/contract staff

Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):			
	Overall Comments (box):_		

Service 6: Crisis Respite Care/Crisis Nurseries (county funded/short term).

Description: Assistance to families in securing and using child care to avoid a family crisis, for example, so a parent can obtain health care treatment. Child care may be provided free of charge or on a reduced sliding scale. This includes drop-in child care for parents who are stressed and fear they will maltreat their children.

Popul	lation: Famili	es with Children				
Quest	tion #1: Avai	lability of Service				
A:	This service	ee is				
	avai	lable				
	not a	available				
B:		ailability of the service change	ed in the past five years?			
		e available				
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	Sam	e availability				
Onesi	tion #2: Impe	ortance of Service				
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		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families			
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Onog	tion #2: Acco	agibility of Compies				
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		Locally (within county)Outside of county				
	within one hour					
		more than one h	our			
B:	If this service is accessible:					
	Immediate access (can provide within 7 days)					
	Client can access within 7-14 days					
	Clie	Client can access within 15-29 days				
		Client can access within 30-90 days				
	Client can access over 90 days/wait list for services					
	Unk	nown				
C:	This service	e is provided by (check all that	at apply):			
-		nty child welfare staff	11 7/			
		er county HSD/51.42 staff				
		er county agencies				

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	
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	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	 	

Service 7: Transportation Assistance. **Description:** Assistance in helping family members secure transportation for employment, keeping medical and other appointments, etc. This would include MA transportation and volunteer drivers.

Popu	lation: Famili	es with Children		
Oues	tion #1: Avai	llability of Service		
A:	This service	•		
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	not			
B:	Has the av	ailability of the service change	ed in the past five years?	
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		Child Welfare Families	Child Welfare Families	
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Ques	tion #3: Acce	essibility of Service		
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	Loc	ally (within county)		
	Out	side of county		
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		more than one he	our	
B:	If this serv	vice is accessible:		
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		nt can access within 30-90 day		
		nt can access over 90 days/wa	it list for services	
	Unk	nown		
C:	This servi	ce is provided by (check all that	at apply):	
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		er county HSD/51.42 staff		
		er county agencies		
	Purchase of service/contract staff			
		nmunity providers		
	State	e (DCFS or other agency)		

Volunteers		
Other (specify_)	

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	

Service 8: Crisis Intervention Stabilization Services for Families.

Description: Services to families in crisis who are at imminent risk of child maltreatment to return them to precrisis functioning. These services can include 24-hour services used for short-term emergencies and mobile mental health services. Foster families covered in Section IV.

Popu	lation: Famil	ies with Children				
Quest	tion #1: Avai	lability of Service				
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Ωμρεί	tion #2: Impe	ortance of Service				
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Client can access within 7-14 days						
		nt can access within 15-29 day				
		nt can access within 30-90 day				
	Clie	nt can access over 90 days/wa	it list for services			
	Unk	nown				
C:	This service	ce is provided by (check all that	at apply):			
		nty child welfare staff	**			
		er county HSD/51.42 staff				
	Other county agencies					

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	
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	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):_	 	

Service 9: Primary Child Health Care.

Description: Primary and basic health care services for children designed to treat, prevent, and detect physical and developmental disorders and to enhance children's physical emotional and social wellbeing. Important primary child health care services include well-baby services, immunizations, speech, language, hearing, and vision evaluations, urine and lead screenings, and assessments for disabilities and developmental delays. Medicaid's Early, Periodic, Screening, Diagnosis, and Treatment (EPSDT) is a primary child health care service available to qualifying children.

Populat	t ion: Familie	es with Children		
Questio A:	n #1: Availa This serviceavailanot av	ıble		
B:	More Less :		l in the past five years?	
Questio A:		rtance of Service ce important to child safety an	d permanency? (Check appro	priate boxes)
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Somewh				-
Importa	nt			
Not Imp	ortant			
Not Rel	evant			
Comme				
		sibility of Service		
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	Outsi	de of county within one hour		
		more than one ho	ur	
B:	ImmeClienClienClien	ce is accessible: diate access (can provide with t can access within 7-14 days t can access within 15-29 days t can access within 30-90 days t can access over 90 days/wait own		
C:	Coun Other	e is provided by (check all that ty child welfare staff county HSD/51.42 staff county agencies	apply):	

Purchase of service/contract staff	
Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)
•	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	 	

Service 10: Preventative Child Dental Care (not emergency care)

Description: Provision of general dental care services to children who have Medicaid or are not covered by insurance. Services may be provided on a sliding fee scale. Includes mobile dental care for dental screenings at locations such as schools or day care centers.

Popul	lation: Famili	es with Children		
Quest A:	tion #1: Avail This service avails not a	able		
B:	Has the availability of the service changed in the past five years? More availableLess availableSame availability			
Quest A:		rtance of Service ce important to child safety a	nd permanency? (Check approp	oriate boxes)
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		Child Welfare Families	Child Welfare Families	
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Comn	nents:			
Onest	tion #3. Acces	sibility of Service		
Quesi A:		ce accessible (check all that a	apply):	
		lly (within county)		
	Outsi	de of county		
		within one hour		
		more than one he	our	
В:	Imme Clien Clien Clien	ce is accessible: ediate access (can provide wit t can access within 7-14 days t can access within 15-29 day t can access within 30-90 day t can access over 90 days/wai town	vs vs	
C:	Coun Other	e is provided by (check all that ty child welfare staff county HSD/51.42 staff county agencies	ıt apply):	

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):_		

Service 11: Primary Adult Health Care.

Description: Primary and basic health care services for adults designed to treat, prevent, and detect physical disorders and to enhance adults' physical wellbeing. Important primary adult health care services include family planning, sexually transmitted disease testing and counseling (including HIV), and chronic disease services.

Popul	lation: Famili	ies with Children				
Oues	stion #1: Ava	ilability of Service				
A:	This servi					
	avai	lable				
	not					
3:		ailability of the service change	ed in the past five years?			
		s available				
		e availability				
Quest		ortance of Service				
A :	Is this serv	vice important to child safety a	and permanency? (Check approp	oriate bo		
		CHILD SAFETY	PERMANENCY	_		
		Child Welfare Families	Child Welfare Families]		
Very	Important					
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	what					
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Not R	elevant]		
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-		essibility of Service				
4 :		vice accessible (check all that a	apply):			
		Locally (within county)				
	Out	side of county				
		within one hour				
		more than one h	our			
3:	If this serv	rice is accessible:				
	Immediate access (can provide within 7 days)					
	Client can access within 7-14 days					
	Client can access within 15-29 days					
	Client can access within 30-90 days					
	Client can access over 90 days/wait list for services					
	Unk	nown				
:	This service is provided by (check all that apply):					
	County child welfare staff					
	Oth	er county HSD/51.42 staff				
	Other county agencies					
		chase of service/contract staff				
	Con	nmunity providers				

State (DCFS or	other agency)
Volunteers	
Other (specify_)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)	
Overall Comments (box):	

Service 12: Family Support Centers.

Description: Drop-in centers, located in neighborhoods and other natural gathering places, offering family services and supports, including peer supports. Centers may provide services such as information and referral, child care, clothing, transportation, advocacy to access services, meals and employment assistance under one roof.

Popu	lation: Famili	es with Children				
Oues	stion #1: Ava	ilability of Service				
A:	This service					
	avai	lable				
	not a					
B:		ailability of the service change	ed in the past five years?			
		e available				
		available				
	Sam	e availability				
Oues	tion #2: Impe	ortance of Service				
A:			nd permanency? (Check appro	priate boxes)		
		CHILD SAFETY	PERMANENCY	_		
		Child Welfare Families	Child Welfare Families			
Very	Important					
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Ones	tion #3: Acce	ssibility of Service				
A:		rice accessible (check all that a	apply):			
		Locally (within county)				
		Outside of county				
		within one hour				
		more than one h	our			
B:	If this serv	ice is accessible:				
	Immediate access (can provide within 7 days)					
	Client can access within 7-14 days					
	Clie	Client can access within 15-29 days				
	Client can access within 30-90 days					
		Client can access over 90 days/wait list for services				
	Unk	nown				
C:		This service is provided by (check all that apply):				
		County child welfare staff				
		Other county HSD/51.42 staff				
	Other county agencies					
		hase of service/contract staff				
	Community providers					

State (DCFS or other agency)	
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)	
Overall Comments (box):	
Overall Collinells (box)	

Service 13: Home Visits to Parents with Newborns.

Description: An early intervention and prevention program for new parents. Its purpose is to promote positive parenting and child health and development, thereby preventing child abuse, neglect, and other poor childhood outcomes.

Popu	lation: Famili	es with Children				
Ouest	tion #1: Avai	lability of Service				
A:	This service					
	avai	lable				
	not a					
B:	Has the av	ailability of the service change	ed in the past five years?			
	Mor	e available	-			
	Less	s available				
	Sam	e availability				
Ωμοσ	tion #2: Imp	ortance of Service				
A:			nd permanency? (Check appro	priate boxes		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families	7		
Very	Important			1		
Mode	rately					
Impor	tant					
Some						
Impoi	tant					
Not I	mportant					
Not R	elevant					
Comn	nents:					
		essibility of Service				
A:		rice accessible (check all that a	apply):			
		ally (within county)				
	Outs	Outside of county				
	within one hour					
		more than one h	our			
B:	If this serv	rice is accessible:				
	Imn	Immediate access (can provide within 7 days)				
	Client can access within 7-14 days					
	Client can access within 15-29 days					
	Client can access within 30-90 days					
		Client can access over 90 days/wait list for services				
	Unk	nown				
C:		This service is provided by (check all that apply):				
		County child welfare staff				
		er county HSD/51.42 staff				
	Other county agencies					
		chase of service/contract staff				
	Community providers					

State (DCFS or	other agency)
Volunteers	
Other (specify_)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)	
Overall Comments (box):	
Overall Comments (box)	

Service 14: Parent Education (or Parenting Classes). Description: General education programs to teach parents how to be effective in child rearing and socialization,

Description: General education programs to teach parents how to be effective in child rearing and socialization, parent-child communication, and problem solving. Knowledge and skill development in such areas as disciplining children, anger management, and child development.

Popu	lation: Famili	es with Children					
Ouest	tion #1: Avai	lability of Service					
A:	This service						
	avai	lable					
	not a						
B:	Has the av	ailability of the service change	ed in the past five years?				
	Mor	e available	-				
	Less	s available					
	Sam	e availability					
Ωμοσ	tion #2: Imp	ortance of Service					
A:			nd permanency? (Check appro	priate boxes			
		CHILD SAFETY	PERMANENCY				
		Child Welfare Families	Child Welfare Families	7			
Very	Important			1			
Mode	rately						
Impor	tant						
Some							
Impoi	tant						
Not I	mportant						
Not R	elevant						
Comn	nents:						
		essibility of Service					
A:		rice accessible (check all that a	apply):				
		ally (within county)					
	Outs	side of county					
		within one hour					
		more than one h	our				
B:	If this serv	rice is accessible:					
	Imn	nediate access (can provide wi	thin 7 days)				
	Clie	nt can access within 7-14 days	3				
	Clie	nt can access within 15-29 day	ys				
		Client can access within 30-90 days					
		nt can access over 90 days/wa	it list for services				
	Unk	nown					
C:		ce is provided by (check all the	at apply):				
		nty child welfare staff					
		er county HSD/51.42 staff					
	Other county agencies						
		chase of service/contract staff					
	Con	nmunity providers					

State (DCFS or other agency)	
Volunteers	
Other (specify)	

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	

Service 15: Life Skills Training/Household Management

Description: Individualized and classroom instruction, practical training, guidance, and mentoring to help people develop their abilities to carry out activities of daily living, such as home management, budgeting, nutrition, meal planning and preparation, home maintenance, sanitation, personal hygiene, finding and maintaining appropriate educational and vocational opportunities, using the social system to obtain needed assistance, and maintaining positive social interactions.

Popu	lation: Familie	es with Children				
Ques	tion #1: Avail	ability of Service				
A: This service is						
	avail					
	not a	vailable				
B:	Has the availability of the service changed in the past five years? More available					
		available				
		e availability				
		·				
Ques	tion #2: Impo	rtance of Service				
A:			nd permanency? (Check appro	priate boxes)		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families]		
Very	Important					
Mode	rately					
Impo	rtant					
Some	what					
Impo	rtant					
	mportant					
Not R	Relevant					
Comr	ments:					
Ones	tion #3. Acces	ssibility of Service				
A:		ice accessible (check all that a	apply):			
		lly (within county)	-FF-37			
		ide of county				
		within one hour				
		more than one h	our			
B:	If this servi	ce is accessible:				
	Imme	ediate access (can provide wi	thin 7 days)			
		Client can access within 7-14 days				
		Client can access within 15-29 days				
		Client can access within 30-90 days				
Client can access over 90 days/wait list for services						
	Unkr	nown				
C:	This service	e is provided by (check all tha	at apply):			
٠.		ity child welfare staff				
		Other county HSD/51.42 staff				
		r county agencies				

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	
Overall Collinents (box)	

Service 16: Parent Aide Services

Description: Services help parents maintain or regain custody of their children by receiving instruction, demonstration and assistance in performing household tasks.

Popu	lation: Famili	ies with Children					
-		ilability of Service					
A:	This service						
	avai						
	not :	available					
B:	Has the av	ailability of the service chang	ed in the past five years?				
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	Sam	e availability					
Ωυρεί	tion #2: Imn	ortance of Service					
Quesi A:			and permanency? (Check approp	priate boxes			
		CHILD SAFETY	PERMANENCY				
		Child Welfare Families	Child Welfare Families]			
Very	Important						
Mode	rately			1			
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Some	what						
[mpoi	tant						
Not I	nportant						
Not R	elevant						
		essibility of Service		_			
A:		Is this service accessible (check all that apply):					
	Locally (within county)Outside of county						
	Out	within one hour					
		more than one h					
B:	If this serv	rice is accessible:					
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		nt can access over 90 days/wa					
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C:	This service	ce is provided by (check all th	at apply):				
		nty child welfare staff					
		er county HSD/51.42 staff					
		er county agencies					
		chase of service/contract staff					
	Con	nmunity providers					
	State	e (DCFS or other agency)					

Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	 	····

Service 17: Parents Support Groups/Mentoring for Adults

Description: Private voluntary organizations comprised of parents who have experienced difficulties dealing with their children and who provide one another with mutual support. Includes programs that provide a peer mentor who has successfully dealt with an issue to and adult in need. Participants can be "alumni" of child welfare services.

Popul	ation: Familie	es with Children			
Quest	ion #1: Avail	ability of Service			
A:	This service				
	avail	able			
	not a	vailable			
B:		ilability of the service change	ed in the past five years?		
	More				
	Less				
	Same	availability			
_		rtance of Service	2 (6)		
A:	Is this servi	ce important to child safety a	nd permanency? (Check appro	priate boxes)	
		CHILD SAFETY	PERMANENCY	_	
		Child Welfare Families	Child Welfare Families		
Very 1	[mportant				
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Some	what				
Impor					
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Comn	nents:				
001111					
		sibility of Service			
A:		ce accessible (check all that a	pply):		
		lly (within county)			
	Outsi	de of county			
		within one hour			
		more than one he	our		
B:	If this servi	ce is accessible:			
		ediate access (can provide within 7 days)			
		t can access within 7-14 days			
Client can access within 15-2					
		t can access within 30-90 day			
Client can access over 90 days/wait list for services			it list for services		
	Unkr	own			
C:	This service	e is provided by (check all tha	it annly):		
.		ty child welfare staff	m uppiy).		
		r county HSD/51.42 staff			
		r county agencies			
		hase of service/contract staff			

_Community providers	
_State (DCFS or other agency)	
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers	2 333 33	
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	 	

Service 18: Head Start or Other Early Childhood Education.

Description: Assisting families to participate in programs to provide preschool children of disadvantaged families compensatory education to offset effects of social deprivation.

Populat	t ion: Familie	s with Children				
Questio A:	on #1: Availa This serviceavailanot av	able				
B:	Has the availability of the service changed in the past five years? More available Less available Same availability					
Questio	on #2: Impo	rtance of Service				
A:			nd permanency? (Check appre	opriate boxes)		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families			
Very Im	portant					
Modera	•					
Importa Somewh						
Importa						
Not Imp						
Not Rel						
Comme	nts:					
Questio	n #3: Acces	sibility of Service				
A:		ce accessible (check all that a	apply):			
		lly (within county)				
	Outsi	de of county within one hour				
		more than one h	our			
		more than one in	oui			
B:		ce is accessible:				
		ediate access (can provide wit	• •			
		t can access within 7-14 days t can access within 15-29 day				
		t can access within 13-29 day t can access within 30-90 day				
	Client can access over 90 days/wait list for services					
	Unkn					
C:	This service	e is provided by (check all that	at apply):			
		ty child welfare staff	11 37			
	Other	county HSD/51.42 staff				
		county agencies				
		hase of service/contract staff				
		nunity providers				
	State	(DCFS or other agency)				

Volunteers	
Other (specify_)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	

Service 19: School-Based Family Resource Workers. Description: Social service workers stationed in schools to provide family support and other preventive services.

Description: Social service workers stationed in schools to provide family support and other preventive services. This includes workers stationed by human service or non profit organizations. Does not include workers employed by school districts.

Popu	lation: Famil	ies with Children		
Ques	tion #1: Avai	lability of Service		
A:	This service			
	avai			
	not a	available		
B:	Has the av	ailability of the service change	ed in the past five years?	
		e available		
		available		
	Sam	e availability		
Onog	tion #2. Imm	autonos of Courios		
Ques A:		ortance of Service ice important to child safety a	nd permanency? (Check appro	opriate boxes)
		CHILD SAFETY	PERMANENCY	
		Child Welfare Families	Child Welfare Families	7
Very	Important			1
Mode	rately			7
Impoi	rtant			
Some	what			7
Impoi				
Not I	mportant			
Not R	lelevant			
Comr	nents:			
Ques	tion #3: Acce	ssibility of Service		
A:	Is this serv	ice accessible (check all that a	apply):	
		ally (within county)		
	Outs	side of county		
		within one hour		
		more than one h	our	
B:	If this serv	ice is accessible:		
	Imm	ediate access (can provide with	thin 7 days)	
	Clie	nt can access within 7-14 days	·	
	Clie	nt can access within 15-29 day	/S	
	Clie	nt can access within 30-90 day	/S	
		nt can access over 90 days/wa	it list for services	
	Unk	nown		
C:		ce is provided by (check all that	at apply):	
		nty child welfare staff		
		er county HSD/51.42 staff		
		er county agencies		
		hase of service/contract staff		
	Com	munity providers		

State (DCFS or	r other agency)
Volunteers	
Other (specify)

Question #4: How is this service primarily funded? (check ONE primary source {highest percentage of funds utilized} and all secondary sources that apply)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Other (describe)		
Overall Comments (box):	 	

Service 20: Before- and/or After-School Programs.

Population: Families with Children

Description: Assisting families to participate in educational and recreational services for children before and/or after the school day hours. The purpose is to provide safe, supervised activities for children, and the program supplies support—and in some cases respite—for family caregivers. Core services may include homework help, therapy, enrichment activities, and/or transportation home. For older children, core services may include life and socialization skills building, pre-employment skills and link to part-time work where appropriate, tutoring, computer time, field trips to enhance life experiences, sports and artistic activities, community service, free time, and/or snack/dinner.

Questio A:	on #1: Availa This serviceavailanot av	able		
B:	Has the availability of the service changed in the past five years? More available Less available Same availability			
Questio A:		rtance of Service ce important to child safety ar	nd permanency? (Check appro	priate boxes)
		CHILD SAFETY	PERMANENCY	_
		Child Welfare Families	Child Welfare Families	
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Ouestio	n #3: Acces	sibility of Service		
A:		ce accessible (check all that a	pply):	
		lly (within county)		
	Outsi	de of county		
	within one hour			
		more than one ho	our	
B:	If this service is accessible:			
	Immediate access (can provide within 7 days)			
		t can access within 7-14 days t can access within 15-29 day	c.	
		t can access within 30-90 day		
		t can access over 90 days/wai		
	Unkn			
C:	This service	e is provided by (check all tha	t apply):	

County child welfare staff	
Other county HSD/51.42 staff	
Other county agencies	
Purchase of service/contract staff	
Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many Cases	Infrequent Barrier Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):	
, ,	

Service 21: Mentoring for Children and Youth.

Description: The provision of a mentor to a child or youth who is lacking parental support or positive role models. The purpose of mentoring services is to foster caring and supportive relationships for children. Big Brothers/Big Sisters is one such mentoring program. Mentors, who work under professional supervision, provide individual guidance and companionship to boys and girls deprived of parental support.

Popul	ation: Familie	s with Children		
Quest A:	This serviceavaila	able		
	not a	vailable		
В:	More Less		ed in the past five years?	
Quest A:		rtance of Service ce important to child safety a	nd permanency? (Check appro	priate boxes)
		CHILD SAFETY	PERMANENCY	=
		Child Welfare Families	Child Welfare Families	
Very 1	Important			
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	nportant elevant		+	-
Quest A:	Is this serviLocal	sibility of Service ce accessible (check all that a lly (within county) de of countywithin one hourmore than one he		
B:	Imme Clien Clien Clien	ce is accessible: ediate access (can provide wit t can access within 7-14 days t can access within 15-29 day t can access within 30-90 day t can access over 90 days/wa	/S //S	
C:	Coun Other	e is provided by (check all that ty child welfare staff county HSD/51.42 staff county agencies	at apply):	

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (bo	vr).	
Overan Comments (bu	/A)	

Service 22: Child Abuse and Neglect Outreach/Education. Description: Education of and outreach to community stakeholders and mandated reporters (for example, teachers,

Description: Education of and outreach to community stakeholders and mandated reporters (for example, teachers clergy, etc.) about child abuse and neglect. Education may include indicators of maltreatment, reporting requirements, services available, etc., in an effort to prevent abuse and neglect or provide early intervention before the problem worsens.

Popu	lation: Famili	es with Children				
Ques	tion #1: Avai	lability of Service				
A:		This service is				
	avai	lable				
	not a	available				
B:	Has the av	ailability of the service change	ed in the past five years?			
	Mor	e available				
	Less	available				
	Sam	e availability				
0						
		ortance of Service	1 0 (C1 1			
A:	Is this serv	rice important to child safety a	nd permanency? (Check approp	riate boxes,		
		CHILD SAFETY	PERMANENCY			
		Child Welfare Families	Child Welfare Families			
Very	Important					
Mode	erately					
Impo	•					
Some						
Impo						
_	mportant					
	Relevant					
Com	ments:					
_						
		ssibility of Service	• >			
A:		ice accessible (check all that a	apply):			
		ally (within county)				
	Outs	side of county				
		within one hour				
		more than one h	our			
B:	If this serv	ice is accessible:				
٠.		nediate access (can provide with	thin 7 days)			
		Client can access within 7-14 days				
		Client can access within 15-29 days				
		Client can access within 30-90 days				
		nt can access over 90 days/wa				
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C:	This comic	ea is provided by (abook all the	at annly).			
C.		ce is provided by (check all that the nty child welfare staff	и аррту <i>)</i> .			
		er county HSD/51.42 staff				
		er county agencies				
	Oth	a county agencies				

Purchase of service/contract staff	
Community providers	
State (DCFS or other agency)	
Volunteers	
Other (specify)

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects Few Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Overall Comments (box):_		

Service 23: Child and Family Advocacy.

Description: Advocacy for children and families on two levels: (1) for an individual child and/or family who has some immediate, unmet needs; and (2) to remove service barriers preventing multiple families from getting the services and supports they need. This includes voluntary advocacy services. Court appointed special advocates (CASA) programs are covered under item 51.

Popul	lation: Familie	es with Children					
Quest		ability of Service					
A:	This service is						
		available					
	not a	not available					
B:	Has the ava	ilability of the service change	d in the past five years?				
		available					
		Less available					
	Same	availability					
Ωμοςί	tion #2: Impo	rtance of Service					
Quesi A:			nd permanency? (Check approp	riate boxes)			
		CHII D CAFETV	DEDMANENCV				
		CHILD SAFETY Child Welfare Families	PERMANENCY Child Welfare Families				
Vory	Important	Cinia wenare rannnes	Child Welfare Families				
Moderately							
Impor Some							
Impor							
	nportant		+				
Not Relevant							
Comn	nents:						
_							
_		sibility of Service	1.				
A:	Is this service accessible (check all that apply):						
		Locally (within county)Outside of county					
	within one hour						
		more than one ho	our				
D	TC 41: .						
B:	If this service is accessible:						
	Immediate access (can provide within 7 days)Client can access within 7-14 days						
	Client can access within 15-29 days						
	Client can access within 30-90 days						
	Client can access over 90 days/wait list for services						
	Unknown						
C:	This service is provided by (check all that apply):						
	County child welfare staff						
	Other county HSD/51.42 staff						
	()the	Other county agencies					

Purchase of service/contract staff		
Community providers		
State (DCFS or other agency)		
Volunteers		
Other (specify)	

	Primary Source	Secondary Source
Community resource (no county funding)		
Fee for Service		
County funded		
Federal funded		
State allocation		
Insurance (including Medicaid)		
Private funding (foundation or individual grants)		

Barrier	Frequent Barrier Affects Many	Infrequent Barrier Affects Few Cases
	Cases	Affects rew Cases
Lack of providers		
Provider capacity limits		
Provider competency		
Public awareness of service		
Quality of service		
Transportation		
Medicaid Transportation		
Level of Reimbursement		
Effectiveness of service		
Geographic distance		
Lack of client cooperation		
Limited amount of funding		
Other (describe)		

Verall Comments	(box):		